

# **Privacy Policy**

Effective Date: 25<sup>th</sup> September, 2024

RayBroo Metanona Foundation ("RayBrooM") is committed to protecting the privacy and personal information of our website visitors and supporters. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website. By using our website, you agree to the terms of this Privacy Policy.

## **1. Information We Collect**

We may collect personal information from you in various ways, including, but not limited to:

**Personal Identification Information:** Name, email address, mailing address, phone number, and other similar information when you voluntarily provide it through forms, donations, or subscriptions.

**Non-Personal Identification Information:** Browser name, type of computer, operating system, internet service provider, and other technical information collected through cookies and similar technologies.

**Financial Information:** Payment information (such as credit card numbers) when you make a donation or purchase through our website. This information is processed securely through our payment gateway and is not stored on our servers.

## **2. How We Use Collected Information**

RayBrooM may use the information we collect for the following purposes:

**To Process Donations and Transactions:** We use your financial information solely to process donations and provide you with confirmation and receipts.

**To Improve User Experience:** Your feedback and information help us to understand how visitors use our website and improve its functionality and content.

**To Communicate with You:** We may use your email address to send you information, updates, newsletters, and respond to inquiries or requests.

**To Personalize Your Experience:** We may use information to understand how our users as a group use the services and resources provided on our site.

## **3. Cookies and Tracking Technologies**

Our website may use "cookies" to enhance user experience. Cookies are small files placed on your computer's hard drive by your web browser for record-keeping purposes and sometimes to track information about you.

You can choose to set your web browser to refuse cookies or to alert you when cookies are being sent. If you do so, note that some parts of the website may not function properly.

#### 4. Sharing and Disclosure of Information

**Third-Party Service Providers:** We may share your information with third-party service providers who assist us in operating our website, conducting our business, or processing transactions on our behalf. These providers have access to personal information needed to perform their functions but are not permitted to use it for other purposes.

**Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).

**Protection of RayBrooM:** We may disclose personal information if we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, violations of our terms of use, or as evidence in litigation.

#### 5. Data Security

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, username, password, transaction information, and data stored on our website.

Sensitive and private data exchange between the website and its users happens over a secure SSL-encrypted communication channel and is protected with digital signatures.

#### 6. Your Rights and Choices

**Access and Correction:** You have the right to access and update your personal information. If you need to update or correct your information, please contact us at the contact information provided below.

**Opt-Out:** If you wish to stop receiving communications from us, you can opt out by following the unsubscribe instructions included in our emails or by contacting us directly.

#### 7. Third-Party Websites

Our website may contain links to third-party websites. RayBrooM does not control and is not responsible for the content or privacy practices of these websites. We encourage you to review the privacy policies of any third-party sites you visit.

#### 8. Children's Privacy

RayBrooM does not knowingly collect personal information from children under the age of 13 without parental consent. If you believe that we have inadvertently collected personal information from a child under 13, please contact us so that we can delete this information.

#### 9. Changes to This Privacy Policy

RayBrooM has the discretion to update this Privacy Policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage users to frequently check this page for any changes and to stay informed about how we are protecting the personal information we collect.

#### 10. Your Acceptance of These Terms

By using this website, you signify your acceptance of this Privacy Policy. If you do not agree to this policy, please do not use our website. Your continued use of the website following the posting of changes to this policy will be deemed your acceptance of those changes.

#### 11. Contact Us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

RayBroo Metanona Foundation (RayBrooM), Robertsganj, Sonbhadra District, Uttar Pradesh, India, Pin - 231 216. Email: [contact@raybroometanona.org](mailto:contact@raybroometanona.org), Phone: +91 9442889828 / +91 8903971327

Last Updated: 25<sup>th</sup> September, 2024

By using our website, you consent to the collection and use of your information as outlined in this Privacy Policy. We thank you for your trust and support of RayBrooM's mission.